

# XTrax™

## FAX OVER IP WORKFLOW



### product data sheet

#### Track your IP fax workflow

Regulatory compliance, Fax Over IP (FoIP) and business process management are fueling the way organizations transmit, process, archive and track information.

With regulations such as the Sarbanes-Oxley Act in the financial sector, HIPAA in healthcare, FERPA in education and DITSCAP in government, technologies such as Interstar's XTrax™, are "Changing the Way You Fax".

Interstar's XTrax provides you with a formal audit trail. It is an easy-to-use, fax workflow tracking software that facilitates viewing, searching, processing, OCR scanning, routing, archiving, and retrieval of faxes.

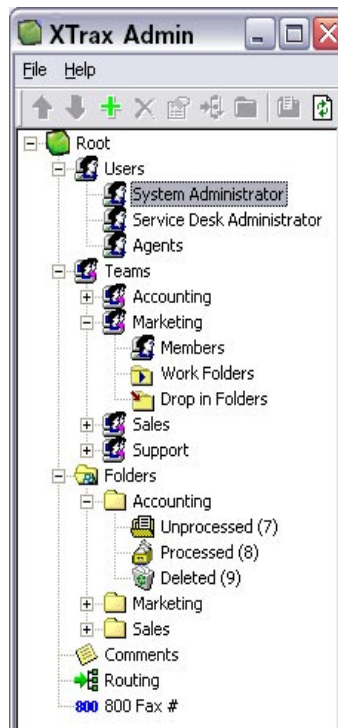
Keeping tabs on all faxes received and processed, XTrax simplifies compliance with regulations governing the security, accountability and confidentiality of corporate or institutional data.

#### How XTrax works

Installed as a client on each workstation, or accessed through a thin client, XTrax is used in conjunction with Interstar's

XMediusFAX® T.38 Fax over IP (FoIP) fax server system and Microsoft SQL Server.

XTrax enables system administrators, group administrators and staff in various industry sectors to track and manage all inbound faxes.



XTRAX VIEWER & BROWSER  
SCREENS (SEE REVERSE SIDE)

1. Inbound faxes are inserted into XTrax by the XMediusFAX fax server using a routing table, which drops the faxes into designated folders.

Folders are categorized as:

- Unprocessed (faxes are directly routed here through the associated DID's)
- Processed (once the fax has been successfully processed)
- Deleted (invalid faxes)

Administrators can attribute comments to faxes, designating them with flags, such as "Urgent", "Pending" or "Follow-up".

2. Using the XTrax Viewer utility, users are granted rights to open and process the content within the fax folders as part of a workflow. Users are designated in "Teams".

A "Drop-in" folder is also available for users to relocate faxes that do not belong to them, their workflow, or team.

3. With the XTrax Browser utility, users can browse different folders, search for new and processed faxes, and consult the audit tracking log for each fax.



**Interstar**  
CHANGING THE WAY YOU FAX™



**CISCO SYSTEMS**



Technology  
Developer  
Partner



3Com® Voice Solution  
Provider Program  
3Com Approved Solution

ISV/IHV INNOVATOR

**AVAYA**

DeveloperConnection  
Program



Alcatel  
OmniPCX Enterprise

Business Partner



invent



# XTrax™

FAX OVER IP WORKFLOW

**XTrax Browser**

File Home Folder Help

Get Next Advanced Search All Search Options ?

Fax Name	Date Received	800 Fax #	Sending Fax #	# of Pages	Last Person	Status Date	Comment
2000031-1	07/25/05 11:01:35		5678888	2	INTERSTARINC\g...	09/14/05 15:34:39	Urgent
2000031-2	07/25/05 11:01:35		5678888	2	INTERSTARINC\g...	08/15/05 15:45:08	
2000053	07/25/05 11:01:36		3456666	2	INTERSTARINC\g...	07/25/05 15:03:22	
2000049-2	07/25/05 11:01:36		3456666	1	INTERSTARINC\g...	09/14/05 15:11:55	Urgent

Action Date	Person	Action	Previous Application	Application
07/25/05 11:01:33	INTERSTARINC\gboutos	Received	Atlanta(Unprocessed)	Atlanta(Unprocessed)
07/25/05 11:01:33	INTERSTARINC\gboutos	Canceled	Atlanta(Unprocessed)	Atlanta(Unprocessed)
07/25/05 11:01:33	INTERSTARINC\gboutos	Processed	Atlanta(Unprocessed)	Atlanta(Processed)
07/25/05 15:03:22	INTERSTARINC\gboutos	Moved	Atlanta(Processed)	Atlanta(Unprocessed)
08/15/05 15:26:15	INTERSTARINC\gboutos	Deleted	Atlanta(Unprocessed)	Atlanta(Deleted)
08/15/05 15:26:24	INTERSTARINC\gboutos	Moved	Atlanta(Deleted)	Atlanta(Unprocessed)
08/15/05 15:27:40	INTERSTARINC\gboutos	Split Child	Atlanta(Unprocessed)	Atlanta(Unprocessed)
08/15/05 15:28:15	INTERSTARINC\gboutos	Canceled	Atlanta(Unprocessed)	Atlanta(Unprocessed)

Ready 4 Items, 1 Selected

## XTRAX BROWSER

SEARCHES NEW AND PROCESSED INBOUND FAXES

CONSULTS THE AUDIT TRACKING LOGS FOR EACH FAX

**XTrax Viewer**

File View Page Zoom Annotation Fax Browser Thumbnails Help

Contract ID: 1234567

**FOR YOUR APPROVAL**

(SMTP).

This standard specifies a syntax only for text messages. In particular, it makes no provision for the transmission of images, audio, or other sorts of structured data in electronic mail messages. There are several extensions published, such as the MIME document series [RFC2045, RFC2046, RFC2048], which describe mechanisms for the transmission of such data through electronic mail, either by extending the syntax provided here or by structuring such messages to conform to this syntax. Those mechanisms are outside of the scope of this standard.

In the context of electronic mail, messages are viewed as having an envelope and contents. The envelope contains whatever information is needed to accomplish transmission and delivery. (See [RFC2821] for a discussion of the envelope.) The contents comprise the object to be delivered to the recipient. This standard applies only to the format and some of the semantics of message contents. It contains no specification of the information in the envelope.

However, some message systems may use information to create the envelope. It is intended that this the acquisition of such information by programs.

This specification is intended as a definition of content format to be passed between systems. If systems locally store messages in this format (with need for translation between formats) and others differ from the one specified in this standard, it is outside of the scope of this standard.

Note: This standard is not intended to dictate the used by sites, the specific message system features expected to support, or any of the characteristics programs that create or read messages. In addition does not specify an encoding of the characters for or storage; that is, it does not specify the number how those bits are specifically transferred over the on-disk.

1.2. Notational conventions

1.2.1. Requirements notation

This document occasionally uses terms that appear when the terms "MUST", "SHOULD", "RECOMMENDED", "MAY", and "MAY" appear capitalized, they are being particular requirements of this specification. A meanings of these terms appears in [RFC2119].

1.2.2. Synthetic notation

This standard uses the Augmented Backus-Naur Form specified in [RFC2143] for the formal definitions of messages. Characters will be specified either by

**XTRAX BENEFITS SECTORS, SUCH AS:**

- GOVERNMENT
- HEALTHCARE
- EDUCATION
- MORTGAGE
- FINANCE
- LEGAL
- AND MORE...

## XTRAX VIEWER

OPENS AND PROCESSES INBOUND FAXES AS PART OF A WORKFLOW

- View, search, reroute, forward and delete faxes
- Archive faxes for easy retrieval
- Annotate faxes with stamped comments, highlights, pen marks, and action flags
- Copy fax filenames directly to the clipboard to minimize typing errors
- Select an area of the fax image for OCR and the data will be copied to the clipboard.
- After manipulating the inbound fax, easily forward TIF fax attachments by launching the XMediusFAX SendFAX client
- "Split Fax" functionality splits one faxed document into different faxes to be processed separately. Users can also reassign the cover page to all split faxes.

## DATABASE REQUIREMENTS

- Microsoft SQL Server, versions 2000 & 2003



**Interstar**  
CHANGING THE WAY YOU FAX™

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