

PhonEX™ ONE

Convergent Call and IP Traffic Accounting



Targeting large multinational corporates, PhonEX ONE is built as a fully scalable, multilingual solution for budget control, traffic analysis and fraud detection.

The PhonEX ONE billing and call accounting system is ideal for mixed environments that include both IP-based and traditional telephone systems.

Financial institutions, business centers, hotels, universities, hospitals, ASPs and all organizations that desire to save costs will benefit from using MIND's solution.

- » Web-based solution for monitoring traditional voice and IP traffic
- » Reduces telecom expenses and provides a sophisticated, yet easy to use, management tool
- » Prevents fraud & network misuse
- » Enhanced security: allows limited access and capabilities of the reporting system on a user and group

Saves operation costs

PhonEX ONE minimizes both your administrative and training costs by allowing a centralized management of all the branches, in one location. Detailed data is automatically collected from all the branches in your organization, giving a total view of your network communication costs and traffic. All the data is stored in a centralized database, and reports can be generated from everywhere over the Web or scheduled on a periodic basis (daily, weekly, or monthly).

PhonEX ONE is the best choice for monitoring the call traffic in multinational organizations, as it can be adjusted to the local languages and currencies in one click of a mouse.

Customized and pre-defined reports

PhonEX ONE, with a flexible and powerful query generator, allows you to instantly generate customized reports and graphs according to specified hierarchy levels, trunk groups, QoS, IP originator destinations and other criteria. The pre-defined and customized reports can be issued for any organizational level and for any period of time. You can schedule and automatically produce specified reports, which are then distributed by e-mail and fax, and printed or exported to third party applications.

Best-of-breed technology

Based on the Microsoft SQL database, PhonEX ONE is an advanced web-based solution for organizations of any size. PhonEX ONE is designed with a modular architecture, residing in one or several servers, according to the size of your organization. The system can support an unlimited number of extensions, sites and data sources, to match your changing needs.

Interoperable with traditional and IP PBXs such as Alcatel, Avaya, Cisco, Ericsson, Nortel Networks, Siemens, 3Com and many more. PhonEX ONE provides 100% reliable information, online, anywhere and anytime.

Using PhonEX ONE, data is never lost and may always be retrieved; the System Monitor displays the true status of the application at any point in time, providing information on connectivity, errors, processes and all the other changes in the system. Moreover, the unique Fallback ability assures that there is no missing data, even in the case of malfunctioning network elements.

Keep us in mind !™

