

# PhonEX™ ONE

## Convergent Call and IP Traffic Accounting



Targeting large multinational corporates, PhonEX ONE is built as a fully scalable, multilingual solution for budget control, traffic analysis and fraud detection.

The PhonEX ONE billing and call accounting system is ideal for mixed environments that include both IP-based and traditional telephone systems.

Financial institutions, business centers, hotels, universities, hospitals, ASPs and all organizations that desire to save costs will benefit from using MIND's solution.

- » Web-based solution for monitoring traditional voice and IP traffic
- » Reduces telecom expenses and provides a sophisticated, yet easy to use, management tool
- » Prevents fraud & network misuse
- » Enhanced security: allows limited access and capabilities of the reporting system on a user and group

## Saves operation costs

PhonEX ONE minimizes both your administrative and training costs by allowing a centralized management of all the branches, in one location. Detailed data is automatically collected from all the branches in your organization, giving a total view of your network communication costs and traffic. All the data is stored in a centralized database, and reports can be generated from everywhere over the Web or scheduled on a periodic basis (daily, weekly, or monthly).

PhonEX ONE is the best choice for monitoring the call traffic in multinational organizations, as it can be adjusted to the local languages and currencies in one click of a mouse.

## Customized and pre-defined reports

PhonEX ONE, with a flexible and powerful query generator, allows you to instantly generate customized reports and graphs according to specified hierarchy levels, trunk groups, QoS, IP originator destinations and other criteria. The pre-defined and customized reports can be issued for any organizational level and for any period of time. You can schedule and automatically produce specified reports, which are then distributed by e-mail and fax, and printed or exported to third party applications.

## Best-of-breed technology

Based on the Microsoft SQL database, PhonEX ONE is an advanced web-based solution for organizations of any size. PhonEX ONE is designed with a modular architecture, residing in one or several servers, according to the size of your organization. The system can support an unlimited number of extensions, sites and data sources, to match your changing needs.

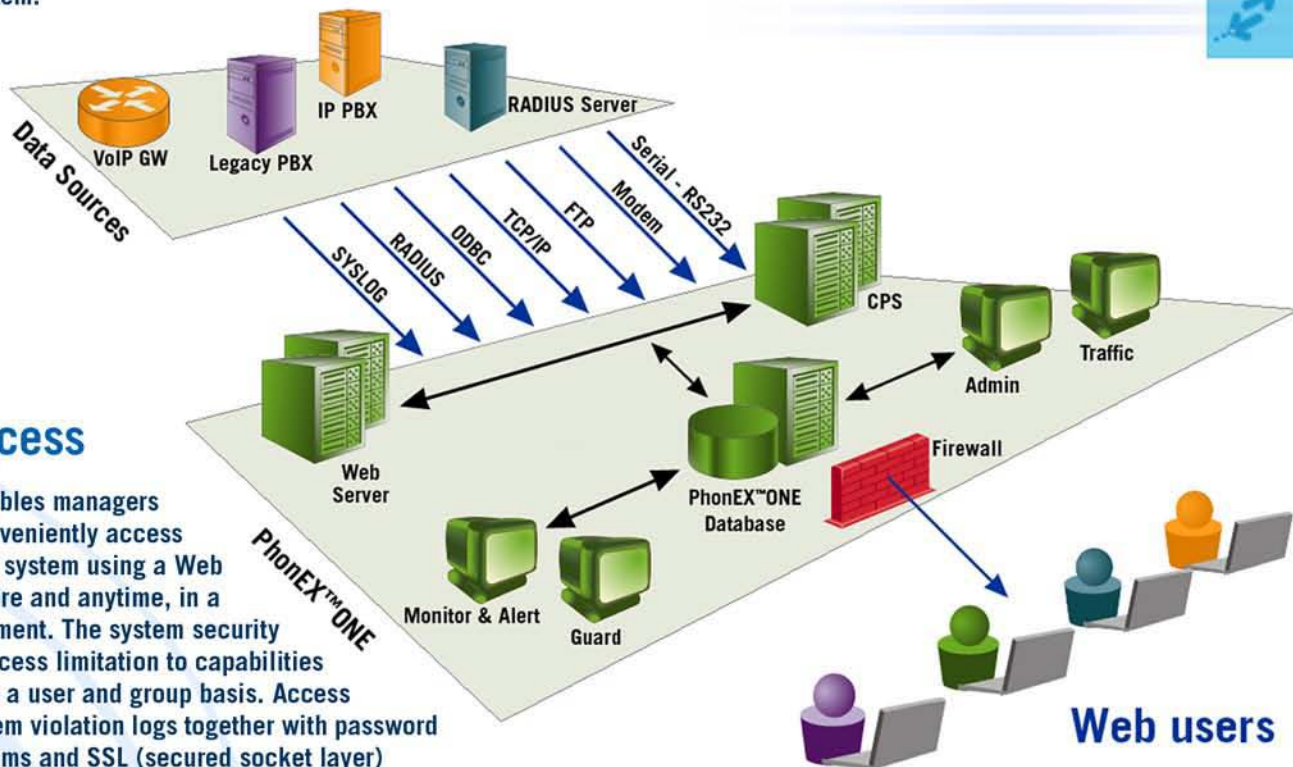
Interoperable with traditional and IP PBXs such as Alcatel, Avaya, Cisco, Ericsson, Nortel Networks, Siemens, 3Com and many more. PhonEX ONE provides 100% reliable information, online, anywhere and anytime.

Using PhonEX ONE, data is never lost and may always be retrieved; the System Monitor displays the true status of the application at any point in time, providing information on connectivity, errors, processes and all the other changes in the system. Moreover, the unique Fallback ability assures that there is no missing data, even in the case of malfunctioning network elements.

Keep us in mind !™

## User-friendly interface

By combining an intuitive web interface, drill-down reports capability, an easy installation and user-configurable displays, PhonEX ONE offers a friendly and straightforward way to operate the call accounting system.



## Secured access

PhonEX ONE enables managers and users to conveniently access their accounting system using a Web browser, anywhere and anytime, in a secured environment. The system security is ensured by access limitation to capabilities and functions on a user and group basis. Access control and system violation logs together with password complex algorithms and SSL (secured socket layer) encryption provide a complete protection from hackers.

## Traffic

PhonEX ONE Traffic gives managers a perfect tool for analyzing traffic loads in the voice network and for providing an accurate picture of the call traffic on a per-minute basis.

## Guard

PhonEX ONE Guard is a powerful fraud detection tool that enables the detection of the most sophisticated misuse, abuse or fraud in the network.

**Market leading call accounting solutions...  
chosen by major multinationals,  
with more than 20,000 installations worldwide**

The world's largest institutions and companies have chosen MIND's market leading enterprise solutions. These include Coca-Cola, Intel, Microsoft, Sun, Deutsche Post, Politie-Holland, the Israeli Air Force, Disneyland Paris and financial institutions such as Credit Suisse First Boston, HSBC, Citigroup, Montepio Geral Bank, ING Investments, Fidelity Investments, Merrill Lynch, as well as major hotel chains including Hyatt, Ramada and Sheraton.

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