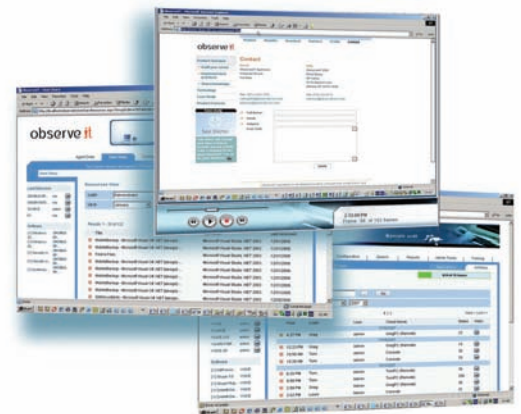


Enterprise-Scale Console and Terminal Window Session Recording

With so many fingers on your servers, are you losing touch?

ObserveIT gives you visibility into all window sessions, whether they are remote access, console access or any other window session activity. With support for Terminal Services, Citrix, Remote Desktop, PC-Anywhere, VNC and NetOP, ObserveIT is agnostic to protocol and to client application.

In addition to capturing all screen activity for each user action, ObserveIT extracts meta-data on the state of the OS and the application in use, enabling precise identification of user actions and impact. No matter what method of user access, all activity can be searched and replayed in a single unified view.



ObserveIT video replay provides concrete answers to:

- 1 Who is responsible for configuration and data modifications?
- 2 What actions were performed by a specific user on a server, application or file?
- 3 Where and when were similar actions taken?
- 4 How can I prevent these errors and breaches from occurring again?
- 5 Is all user activity in compliance with corporate policy?

Built With the Enterprise in Mind

ObserveIT is designed from the ground up to be deployed in multi-server enterprise environments. By answering the needs of the most sensitive and high-volume server platforms, ObserveIT delivers an effective solution for System Administration, Compliance and Security.

Total Coverage

- ✓ Scales to thousands of servers
- ✓ Policy-Based, Event-Driven Recording
- ✓ Comprehensive Reporting and Searching
- ✓ Robust Security Architecture
- ✓ Integrates with MOM, CA Unicenter
- ✓ Deployed globally across Financial Services, Government, Telecom, Healthcare and Insurance

System Administration

Visual Drill-down Troubleshooting

By facilitating immediate troubleshooting using searchable meta-data and full session recordings, ObservelT dramatically reduces mean time to repair and increases server uptime. No more endless log file browsing. No more finger-pointing among IT, applications groups and 3rd party providers. No more 3AM administrator wake-up calls.

Benefits

- ✓ Reduce Mean-Time-to-Repair and Server Downtime
- ✓ Expose server activity that is hidden and anonymous today
- ✓ Leverage IT expertise to avoid repetition of errors

Compliance

Audit all remote access of privileged vendors

With ObservelT's total application coverage and policy-based recording, Compliance Enforcement enjoys total visibility and control of remote access. No matter who the users are – vendors, consultants, offshore and internal development teams – you are assured of effective controls and a thorough audit trail. ObservelT provides a unified view of all server access, meeting internal and external compliance requirements for HIPPA, Gramm-Leach Bliley, Sarbanes-Oxley, US Patriot Act, SEC rules 17a-3 & 17a-4 and NASD rules 3010/3013.

Benefits

- ✓ Reduce documentation and auditing costs and efforts with automated data collection
- ✓ Unified data view provides details for all users, for all servers and for all activities
- ✓ Granular data capture including Collaborative Applications, Document and Spreadsheet access down to the specific word or cell level, and CRM/ERP actions
- ✓ Video replay eliminates any possible doubt regarding specific action

Security

Instant replay of any breach in system security

ObservelT provided the unmatched benefit of window session instant-replay, directly from within your existing network and security management tools. By putting a visual face on every flagged event, you can pinpoint weaknesses and identify the breaching party.

Benefits

- ✓ Unequivocal video proof of user activity serves as deterrent to security policy violators
- ✓ Pre-empt harmful activities with visibility and alerting
- ✓ Augment existing enterprise IT ecosystem and network security tools

Enterprise-Scale Console and Terminal

Window Session Recording

Features

- ➔ **Screen Recording Audit trail** - of any configuration change performed on servers and computers
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- ➔ **ObserveIT Viewer** - Replay any recorded session, with full visual reenactment. Play/Pause/FF/Rew just as you do with any DVD player or media viewer
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- ➔ **Support all methods of access** - Capture every remote and console window session, including Citrix, RDP, ICA, Terminal Services, VNC, PCAnywhere and NetOP
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- ➔ **Policy Base Monitoring** - Focus your recordings on selected applications, users or resources modified
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- ➔ **Cross-server Drill-down Reports** - Unify reporting of application usage, user activity, and server access, with data aggregation and granularity
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- ➔ **Assures user accountability** - ObserveIT Identification Services identifies the actual user, even when using generic admin/Administrator login names
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- ➔ **Searchable meta-data** - Find sessions according to any keyword, application screen or file name
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- ➔ **Context Sensitive Search** - One-click access from any application window provides a full audit trail of all activity for this application
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- ➔ **Sticky Note Annotations** - After achieving problem resolution, prevent future reoccurrences by adding Sticky Notes to any application window or server. The Sticky Note appears upon any future access
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- ➔ **Highly compressed format** - 1000 monitored servers = 25 GB of database storage per year
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- ➔ **Efficient data capture** - Idle time during a session when the user is not actively working is not recorded. Not only does this approach result in less database storage, it allows sessions to be reviewed quickly as only relevant actions are displayed
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- ➔ **Digital signing and encryption** - All recorded sessions are protected against tampering
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- ➔ **Web Console** - Intuitive web based interface for troubleshooting, searching, video replay and administration

About ObserveIT

Established in 2005, ObserveIT Inc. focuses on developing ingeniously easy-to-operate tools that simplify the business of troubleshooting and monitoring server and workstation activity across the enterprise. Founded by System Administrators with years of IT Management experience and the frustration of user-initiated server downtime, we believe in simplicity of solutions and visibility of user activity. ObserveIT is a privately held company with offices in Albany, NY USA and Tel Aviv, Israel.

➔ info@observeit-sys.com
➔ www.observeit-sys.com

➔ **ObserveIT Inc.**
25 St Agnes Lane
Albany, NY 12211 USA
T. (518) 433-9174

➔ **ObserveIT Ltd.**
5 HaArad Street
Tel Aviv, Israel
T. +972-50-4444567