

LightningFAX®

8.2

ENTERPRISE FAX SERVER



product data sheet

The trusted enterprise fax server solution

Interstar's LightningFAX® Enterprise is an award-winning fax server software that empowers organizations with cost-effective, desktop email faxing and fax broadcasting. It enables users to send and receive faxes directly from their existing email clients or networked T.37-compliant multifunction devices.

LightningFAX's rapid, secure, and reliable routing of faxes makes it the trusted choice of small to medium size businesses for improved workflow, document privacy, and fax management, yielding significant ROI.

Cost savings and improved productivity

Easy to use and administer, LightningFAX, version 8.2, runs on Windows 2000 and 2003 and interoperates with intelligent fax boards. It increases productivity¹ by 90% over traditional faxing, since users no longer need

to make time-consuming trips to the fax machine to send or retrieve faxes, and to confirm fax transmission success.

With LightningFAX's built-in Least Cost Routing (LCR) support, organizations can reduce telecom costs by at least 40% over traditional manual faxing.

Long-distance fax costs are virtually eliminated, since faxes sent over enterprise VPNs and WANs are routed to the system resource closest to the destination through Least Cost Routing and Intelligent Number Recognition.

A streamlined faxing system

With LightningFAX, fax hardware and analog fax lines are consolidated into a single system. This dramatically reduces costs compared to manual faxing, since leasing, maintenance and fax supplies are no longer needed. Organizations can save thousands of dollars a year, depending on fax volume and the number of users.

Enterprise Workflow and Fax Automation

LightningFAX's ActiveX and API toolkits enable easy customization and integration with in-house or commercial enterprise software, document workflows and invoicing systems.

LightningFAX's SendFAX client caters to power fax users, since it is ideal for advanced functionalities, such as fax broadcasting.

Security and regulatory compliance

LightningFAX protects document privacy and facilitates compliance with various regulations, such as HIPAA and Sarbanes-Oxley Act, by routing sensitive documents in TIFF or PDF format directly to approved recipients and designated secure printers.



Interstar

benefits

Unified Messaging

As part of a unified messaging system, LightningFAX® enables faxes to share a common inbox, along with email, data and voicemail², generating 25-40 minutes of additional productivity per employee per day³.

Streamlined Integration

LightningFAX facilitates your business processes by easily integrating with existing applications and groupware tools, and using existing directories and phone books. It even works in perfect harmony with your network-ready Multifunction Devices (MFDs).

Save Money and Increases ROI

LightningFAX pays for itself within 3-6 months. By fax-enabling desktop users, it saves time, money and materials associated with traditional manual faxing. Organizations with multiple locations bypass approximately 40% of their long-distance tolls by harnessing the Least Cost Routing capabilities of LightningFAX.

24/7 Reliability

Fax machines are slow, problematic and unreliable. LightningFAX makes faxing fast and stable with distributed processing, load balancing and failover support.

Unsurpassed Support

Best of all, LightningFAX is backed by the most qualified and efficient technical support team in the industry.

1. Based on research conducted by Davidson Consulting
2. With compatible voicemail system.
3. Based on research conducted by the Radicati Group

Business Partner



Eicon Networks
Technology Partner



invent



Winning Supplier



NEW IN LIGHTNINGFAX 8.2

- Support for the Eicon Diva Server family of multifunction communications adapters for analog, BRI, PRI and E1/T1 connectivity
- Support of Lotus Notes & Domino 6.5/6.0 through the SMTP Gateway. New Lotus Notes forms eliminates the need for installing an add-in on the Domino server.

LIGHTNINGFAX KEY FEATURES

- Up to 120 fax ports per server
- Highly scalable multi-server infrastructure
- Support for G4 TIF fax format
- Terminal Services and Citrix MetaFrame support
- Network installation support
- Windows Roaming Profiles support
- Windows Installer technology

OPERATING SYSTEMS

- Server: Windows 2003/2000 SP4
- Clients: Windows 2003/XP/2000 SP4/Me/NT/98

SUPPORTED FAX BOARDS

- Brooktrout TR1034 analog and digital, TR114 & TruFax
- Eicon Diva Server: BRI, 4BRI, PRI/E1, PRI/T1, and Analog-4P/-8P

EMAIL GATEWAYS

- Microsoft Exchange 2003/2000/5.5
- Lotus Notes 6.5/6.0
- SMTP-compliant mail servers
- SAP R/3 4.6x

ROUTING METHODS

- Automatic DID, DNIS, ANI, CSID, Channel & LDAP
- Manual Attendant

SERVER CONVERSION OF DOCUMENTS

The LightningFAX server converts your documents to standard TIFF fax format, from their original formats, such as:

- Adobe PDF
- Microsoft Word, PowerPoint, Excel
- HTML, JPG, GIF, RTF

FAX NOTIFICATION AND FORMAT

- Fax notifications in HTML or text format
- Fax attachments in PDF and TIFF (fax format)

AUTOMATION & SCRIPTING

- ActiveX Control
- Batch Fax API
- Email command
- Feedback API

MISSION-CRITICAL FEATURES

- Windows Cluster Server support
- Fax auto-archiving
- Billing Codes
- Extensive notification, deletion and printing options

ADMINISTRATIVE FEATURES

- Active Directory and Microsoft Exchange integration with MMC Snap-In
- Automatic user sync with Lotus Notes, Microsoft Exchange and LDAP directories
- Remote monitoring and user management
- Graphical fax port monitor
- Administration automation through scripting
- Exportable transaction logs

PRODUCTIVITY FEATURES

- Scheduled or immediate transmission
- Access to Microsoft Outlook (MAPI), Lotus Notes or any ODBC contact database
- Fax broadcasting
- Advanced phone book research from the fax composition interface
- Drag & drop transmit
- Add text insertions, highlights, and stamps to faxes
- Custom forms allow users to select coversheets and modify fax transmission settings in Microsoft Outlook
- Rearrange pages in the fax composition interface
- Email notifications

AUTOMATIC ROUTING DESTINATIONS

- User, email, printer and folder

ADVANCED FEATURES

- Diagnostic tool to automate information gathering
- Load Balancing
- Least Cost Routing
- Priority Scheduling
- Number Morphing
- Number Restriction Table

FAX CLIENTS

- Microsoft Outlook 2003, XP, 2000, and 98 (with or without custom forms and/or integrated LightningFAX SendFAX client)
- Lotus Notes (with or without SendFAX client)
- LightningFAX SendFAX client for advanced fax composition
- Fax Manager application
- Coversheet Editor
- Phone Book Application
- PrintToMail driver
- PrintToWeb driver
- Web faxing interface (with ability to manage personal faxes, settings, etc)
- Any mail client via SMTP (ie Microsoft Outlook Express, Eudora and Mozilla Thunderbird)

MULTIFUNCTION DEVICES

- HP digital sending devices
- Multifunction printers (HP, Xerox, Lexmark, SAGEM) with scan-to-email or T.37 functionality

MINIMUM REQUIREMENTS**

- 1-12 Channels: Pentium 3, 800MHz, 256MB
- 13-24 Channels: Pentium 3, 1.00 GHz, 256MB
- 25-48 Channels: Pentium 3, 1.40GHz, 512MB
- 49-96 Channels: Pentium 4, 2.00 GHz, 512MB
- 97-120 Channels: Pentium 4 2.40 GHz, 512MB

***150 MB installation footprint for all server components + an average of 50 KB per stored fax page in server database.*

***Separate rasterization server may be required depending on fax traffic volume.*

