



UniPress Software Unveils New Version of Software Management Solution

Giving Service Desks Enhanced Configuration, Patch, and Asset Management Capabilities to Streamline Support Operations

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UniPress® Software, Inc., a leading mid-market provider of 100% web-based service desk automation software, today released FootPrints® Deploy Suite – a new add-on module with capabilities for a broad range of desktop management activities. The new FootPrints Deploy Suite provides FootPrints-powered service desks with enhanced software deployment, patch management, and asset discovery capabilities, giving agents more tools to troubleshoot and resolve technical issues.

FootPrints Deploy Suite helps organizations manage desktops and servers from the time they are provisioned until they are retired. In addition to automated asset discovery to speed problem resolution, the new FootPrints Deploy Suite combines the software distribution, packaging, configuration, remediation, and patch management capabilities of FootPrints Deploy and FootPrints Patch Manager with inventory and license management functions. In addition, the new add-on module dramatically improves administrative control by delivering real-time insight into the configuration states of computer systems on the network. FootPrints Deploy Suite automatically remediates unauthorized configuration changes to ensure network security and integrity.

New features and enhanced capabilities of the FootPrints Deploy Suite include a console, which allows users to manage computers more effectively and easily integrate with third party products; a network discovery tool, which provides the capability to view all computers in one network; enhanced customized views, allowing more information to be displayed; an improved report engine, eliminating the need to point to an additional location to access the client's source files; task organization, which enable your administrators to organize tasks into groups and categories; a new Asset Manager add-on option, which fully integrates to your FootPrints Deploy Suite console; and much more.

FootPrints Deploy Suite also offers a broad range of scheduling and deployment features to manage IT resources on an ongoing basis. The tool is powered by scalable technologies that deliver core desktop and configuration management functionality for organizations of any size.

FootPrints Deploy Suite addresses the specific ease-of-use needs and budgetary constraints of small and mid-size organizations.

"The FootPrints Deploy Suite dramatically improves administrative control by delivering real-time insight into the configuration states of computer systems on the network," explained Mark Krieger, President of UniPress Software. "Also, because FootPrints Deploy Suite is so easy to learn and use, and is 100% reliable, this solution delivers a return on investment (ROI) after just one or two rollouts."

About UniPress Software, Inc.

Headquartered in Edison, New Jersey, UniPress Software, Inc. is a developer of web-based service desk automation software serving the mid-market, as well as large and small organizations. The company's FootPrints® product line, launched in 1996, provides a comprehensive range of capabilities to significantly improve help desk and customer support operations, and is used worldwide by over 2,000 corporate organizations, government offices, and educational institutions, including Prudential Financial®, BHP Billiton® Petroleum, IBM®, Kampgrounds of America, Hunter Fan Company®, the IRS, and the University of Pennsylvania. UniPress' FootPrints software is available in numerous versions, along with add-on tools and best-of-breed integrations. The company also offers a complete line of product and best practices training courses and professional services.

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